



**2021**

DISCOVERY HEALTH MEDICAL SCHEME

PRESCRIBED MINIMUM BENEFITS  
BASKET OF CARE FOR WHO  
GLOBAL OUTBREAK BENEFIT

## Overview

From time to time, there are viruses or diseases that affect world health. Each outbreak is closely monitored by the World Health Organization (WHO) and, depending on the severity and spread, declared as a pandemic that places the global population's health at risk.

We recognise the importance of being responsive to these public health emergencies. Through careful benefit design and in support of public health initiatives aimed at containing and mitigating the spread of such outbreak diseases, our members have access to supportive benefits during the outbreak period. The outbreak is actively monitored by a dedicated team within Discovery Health that closely assesses the evolution and progression of such outbreaks. Having a timely and effective response to global epidemics helps to improve the health outcomes for our members.

Cover is subject to the Scheme's preferred providers (where applicable), protocols and the treatment meeting the Scheme's entry criteria and guidelines. Any recommended treatment and healthcare services that are not included in the basket of care are covered according to the benefits available on your chosen health plan or in accordance with Prescribed Minimum Benefits (PMBs) where applicable. Please refer to the Council for Medical Schemes (CMS) website [www.medicalschemes.co.za](http://www.medicalschemes.co.za) for PMB definitions, details and a list of all PMB conditions.

Discovery Health Medical Scheme health plans are structured in such a way as to maximise cover no matter which health plan a member chooses. Some health plans cost more but offer more comprehensive benefits while others have lower contributions with fewer benefits. Regardless of this, all our plans cover more than just the minimum benefits required by law.

This document provides information about the Prescribed Minimum Benefits (PMBs) basket of care for treating COVID-19 as part of the WHO Global Outbreak Benefit. The WHO Global Outbreak Benefit provides cover for global disease outbreaks recognised by the World Health Organization (WHO) such as COVID-19. This benefit offers cover for out-of-hospital management and appropriate supportive treatment.

## About some of the terms we use in this document

There may be some terms we refer to in the document that you may not be familiar with. Here are the meanings of these terms.

TERMINOLOGY	DESCRIPTION
Co-payment	This is an amount that you need to pay towards a healthcare service. The amount can vary by the type of covered healthcare service, place of service or if the amount the service provider charges is higher than the rate we cover. If the co-payment amount is higher than the amount charged for the healthcare service, you will have to pay for the cost of the healthcare service.
Day-to-day benefits	These are the available funds allocated to the Medical Savings Account (MSA) and Above Threshold Benefit (ATB), where applicable. Depending on the plan you choose, you may have cover for a defined set of day-to-day benefits. The level of day-to-day benefits depends on the plan you choose.
Designated service provider (DSP)	A healthcare provider (for example doctor, specialist, allied healthcare professional, pharmacist or hospital) who we have an agreement with to provide treatment or services at a contracted rate. Visit <a href="http://www.discovery.co.za">www.discovery.co.za</a> or click on Find a healthcare provider on the Discovery app to view the full list of DSPs.
Discovery Health Rate (DHR)	This is a rate we pay for healthcare services from hospitals, pharmacies, healthcare professionals and other providers of relevant health services.
Prescribed Minimum Benefits (PMBs)	<p>In terms of the Medical Schemes Act of 1998 (Act No. 131 of 1998) and its Regulations, all medical schemes have to cover the costs related to the diagnosis, treatment and care of:</p> <ul style="list-style-type: none"> <li>• An emergency medical condition</li> <li>• A defined list of 270 diagnoses</li> <li>• A defined list of 27 chronic conditions.</li> </ul> <p>To access Prescribed Minimum Benefits (PMBs), there are rules defined by the Council for Medical Schemes (CMS) that apply:</p> <ul style="list-style-type: none"> <li>• Your medical condition must qualify for cover and be part of the defined list of Prescribed Minimum Benefit (PMB) conditions</li> <li>• The treatment needed must match the treatments in the defined benefits</li> <li>• You must use Designated Service Providers (DSPs) in our network. This does not apply in emergencies. However even in these cases, where appropriate and according to the rules of the Scheme, you may be transferred to a hospital or other service providers in our network, once your condition has stabilised. If you do not use a DSP we will pay up to 80% of the Discovery Health Rate (DHR). You</li> </ul>

	<p>will have to pay the difference between what we pay and the actual cost of your treatment.</p> <p>If your treatment doesn't meet the above criteria, we will pay according to your plan benefits.</p>
WHO Global Outbreak Benefit	The WHO Global Outbreak Benefit provides cover for global disease outbreaks recognised by the World Health Organization (WHO) such as COVID-19. This benefit offers cover for out-of-hospital management and appropriate supportive treatment.

### Please make sure your claims have the appropriate ICD-10 code

All claims must have the appropriate ICD-10 codes (diagnosis codes) so we can identify them and pay them from the WHO Global Outbreak Benefit. Please ask your doctor to include the ICD-10 codes (diagnosis codes) when referring you to the pathologist, radiologist or other healthcare providers. This will enable these healthcare providers to share this information with us and allow us to comply with legislation by paying Prescribed Minimum Benefits (PMBs) claims correctly.

### We may pay claims from your day-to-day benefits if Prescribed Minimum Benefit (PMB) requirements are not met

We will pay claims from your available day-to-day benefits when:

- The claims are submitted without the relevant ICD-10 codes (diagnosis codes)
- The treatment does not meet the Scheme's clinical entry criteria and guidelines for Prescribed Minimum Benefit (PMB) funding

### What happens if you need more treatment or treatment that falls outside of these defined benefits

If you need treatment in excess of or treatment that falls outside of the defined benefits, you and your healthcare professional can send additional clinical information with a detailed explanation of the treatment that is needed and we will review it. If this treatment is approved as Prescribed Minimum Benefit (PMB), it will not be paid from your available day-to-day benefits, but from your approved Prescribed Minimum Benefit (PMB) cover.

You can follow the below easy steps to apply for Prescribed Minimum Benefit (PMB) cover in excess of the benefits stated in the tables below:

- 1 | Download the Prescribed Minimum Benefits (PMBs) Appeals Form. Up to date forms are always available on [www.discovery.co.za](http://www.discovery.co.za) under Medical Aid > Manage your health plan > Find important documents and certificates. You can also call 0860 99 88 77 to request any of the forms.
- 2 | Complete the form with the assistance of your doctor or healthcare professional.
- 3 | Send the completed, signed form, along with any additional medical information, by email to [PMB\\_APP\\_FORMS@discovery.co.za](mailto:PMB_APP_FORMS@discovery.co.za) or by fax to 011 539 2780.

If we approve the requested medicine or treatment, we will automatically pay these from your Prescribed Minimum Benefit (PMB) cover for COVID-19. If the approval is unsuccessful and you are not satisfied with the outcome, you may dispute the funding decision. Call us to lodge a formal dispute.

For more information on your cover for Prescribed Minimum Benefits (PMBs) please visit our website [www.discovery.co.za](http://www.discovery.co.za) under Medical Aid > Manage your health plan > Find important documents and certificates.

### Screening and testing

If you suspect you may have COVID-19, you will have access to funding up to 100% of the Discovery Health Rate (DHR) for the following tests and consults from the Prescribed Minimum Benefits (PMBs) as part of the Screening and Testing Basket of Care.

	DESCRIPTION	CODES	NUMBER
Consultations with a doctor on the virtual platform or a Discovery Network GP	Telephone, virtual or face-to-face consultations	0190 or 0191 or 0192 or 0130 or VCONS or VCONM or VCONSC or 7060 or 7061 or 7062 or 7063 or 7064	Unlimited if you see a doctor on the virtual platform or a Discovery network GP
		0145 or 0146 (only with 0190, 0191 or 0192)	
		0132 (only with 0130) or 0133	
Consultations	Casualty Facility fees	58301 or 57801 or 58805 or 58807 or 58303 or 57803 or 57805 or 57301 or 57303 or 58802 or 57807 or 58804 or 58806 or 58302 or 57802 or	One (1)

		57804 or 58808 or 57806 or 57808 or 58801 or 57302 or 58803	
Pathology	PCR SARS-CoV-2	CO19 / 3979	Two (2) per person per year and four (4) if you are a registered healthcare provider, except where approved as PMB, when referred by a doctor
Consumables used during procedures	Personal Protective Equipment (PPE)	PPE01	Part of procedure and/or consultation

You can request additional cover for testing if you need more than the limit shown in the above table. If this treatment is approved as Prescribed Minimum Benefit (PMB), it will not be paid from your available day-to-day benefits, but from your approved Prescribed Minimum Benefit (PMB) cover.

You can follow the below easy steps to apply for additional cover for COVID-19 testing:

- 1 | Download the "Request for additional cover for COVID-19 testing" form. Up to date forms are always available on [www.discovery.co.za](http://www.discovery.co.za) under Medical Aid > Manage your health plan > Find important documents and certificates. You can also call 0860 99 88 77 to request this form.
- 2 | Send the completed, signed form, along with any additional medical information, by email to [PMB\\_APP\\_FORMS@discovery.co.za](mailto:PMB_APP_FORMS@discovery.co.za).

### Diagnostic Basket

If you test positive for COVID-19 the following benefits will be applicable for funding from the Prescribed Minimum Benefits (PMBs):

	DESCRIPTION	CODES	NUMBER
Consultations	Telephone, virtual or face-to-face consultations	0190 or 0191 or 0192 or 0130 or VCONS or VCONM or VCONSC or 7060 or 7061 or 7062 or 7063 or 7064	One (1), except where additional consultations are approved as PMB
		0145 or 0146 (only with 0190, 0191 or 0192)	
		0132 (only with 0130) or 0133	
	Casualty Facility fees	58301 or 57801 or 58805 or 58807 or 58303 or 57803 or 57805 or 57301 or 57303 or 58802 or 57807 or 58804 or 58806 or 58302 or 57802 or 57804 or 58808 or 57806 or 57808 or 58801 or 57302 or 58803	
Pathology	Full blood count	3755 or 53755 or (any combination of 3739 & 3762 & 3783 & 3785 & 3791 or 53739 & 53762 & 53783 & 53785 & 53791)	One (1)
	Platelet count	3797 or 53797	One (1)
	Glucose	4057 or 54057	One (1) (On motivation)
	Prothrombin Index	3805 or 53805	One (1) (On motivation)
	U&E including Creatinine	4171 & 4032 or 54171 & 54032	One (1) (On motivation)
	CRP	3947 or 53947	One (1) (On motivation)
	Blood Gases	4076	One (1) (On motivation)
	Lactate dehydrogenase (LDH)	4133 or 54133	One (1) (On motivation)
	Aspartate aminotransferase (AST)	4130 or 54130	One (1) (On motivation)
Alanine aminotransferase (ALT)	4131 or 54131	One (1) (On motivation)	
	<b>Blood Culture</b>		
	Blood culture	3891 or 3892 or 3894 or 4651 or 53891 or 53892 or 53894 or 54651	Two (2)

	DESCRIPTION	CODES	NUMBER
	Bottles	0201 (only when claimed with any one of these NAPPI codes: 266042001, 266043001, 266044001, 684916001, 684921001, 684922001, 684925001, 684927001, 684928001, 684949001, 684952001, 686435001, 686440001, 686444001, 686448001, 686449001 or 897221002)	Two (2)
	Blood-culture microscopy	3867 or 3895 or 53867 or 53895	One (1)
	Identification as organism/type	3923 or 3924 or 3927 or 4652 or 53923 or 53924 or 53927 or 54652	Four (4)
	Sensitivity per organism	3887 or 4653 or 53887 or 54653	Four (4)
	<b>Sputum microscopy, culture and sensitivity (MC&amp;S)</b>		
	Microscopy	3867 or 53867	One (1)
	Culture	3895 or 53895	One (1)
	TB microscopy / TB GeneXpert (PCR*)	3881 or 3885 or 4657 or 3974 or 4658 or 3915 or 3919 or 4434 or 53881 or 53885 or 54657 or 53974 or 53915 or 53919 or 54434	One (1)
	Identification as organism/type	3923 or 3924 or 3927 or 4652 or 53923 or 53924 or 53927 or 54652	Four (4)
	Sensitivity per organism	3887 or 4653 or 53887 or 54653	Four (4)
	Mycobacterium antibiotic sensitivity	3920 (only with 3974) or 3930 or 53930	One (1)
	LAM (for HIV positive only)	4172 or 4655 or 3882 or 54172 or 54655 or 53882	One (1)
	PCR SARS-CoV-2	CO19 / 3979	One (1)
	Flu PCR*	3974 or 4434 or 53974 or 54434	One (1)
	Blood gases	4076 or 54076	One (1)
Radiology	Chest X-ray (basic)	30100 or 30110 or 39107 and 39300 and 39XEQ and 01065	One (1)
	X-ray with mobile unit in other facility	00130	One (1)
	CT scan of the chest	30300 or 30310 or 30340 or 30350	One (1) (On motivation)
	CT of the chest for pulmonary embolism	30360	One (1) (On motivation)
	X-ray of the chest complete with additional views	30120	One (1) (On appeal)
	PPE** consumables used in radiology procedures that have a NAPPI code (add VAT if it applies)	00090	Part of procedure
Procedures	Personal protective equipment (PPE)	PPE01	Part of procedure and/or consultation

\*PCR = polymerase chain reaction

\*\*PPE = personal protective equipment

### Follow-up treatment basket

	DESCRIPTION	CODES	NUMBER
Consultations	Telephone, virtual or face-to-face consultations	0190 or 0191 or 0192 or 0130 or VCONS or VCONM or 7060 or 7061 or 7062 or 7063 or 7064	One (1), except where approved as PMB
		0145 or 0146 (only with 0190, 0191 or 0192)	
		0132 (only with 0130) or 0133	
Psychotherapy	022 - Psychiatrist	2974 or 2975 or 2957 or 2958 OR	One (1)
	086 - Psychologists	86200 or 86201 or 86202 or 86203 or 86204 or 86205 OR	
	089 - Social worker	89200 or 89201 or 89202 or 89203 or 89204 or 89205	
Pathology	Full blood count	3755 or 53755 or (any combination of 3739 & 3762 & 3783 & 3785 & 3791 or 53739 & 53762 & 53783 & 53785 & 53791)	One (1)
	Platelet count	3797 or 53797	One (1)
Radiology	Chest X-ray (basic)	30100 or 30110 or 39107 and 39300 and 39XEQ and 01065	One (1)
	X-ray with mobile unit in other facility	00130	One (1)
	PPE* consumables used in radiology procedures that have a NAPPI code (add VAT if it applies)	00090	Part of procedure
	CT of the chest	30300 or 30310 or 30340 or 30350	One (1) (On motivation)
Chest physiotherapy	Evaluation/counselling at the first visit only	72701 or 72702	One (1)
	One complete re-assessment of a patient's condition	72703	One (1)
	Interview, guidance or consultation with the patient or his family	72708	One (1)
	Breathing exercises or Respiratory re-education and training	72307 or 72507	Three (3)
	Vibration, Percussion or Massage	72300 or 72301 or 72302	Four (4)
	Rehabilitation	72501	Three (3)
	Suction	72323 or 72325	One (1)
Procedures	Personal protective equipment (PPE)	PPE01	Part of procedure and/or consultation
Medication	COVID-19 Formulary		

\*PPE = personal protective equipment

### COVID-19 medicine list

The following table contains the medicine on our list for supportive treatment of COVID-19. You have full cover for medicine on our medicine list. If your medicine is not on our list, we cover it up to the lowest cost medicine of the same kind on our list.

BROAD DRUG CATEGORY	ACTIVE INGREDIENT	NAPPI	PRODUCT NAME	STRENGTH	DOSAGE FORM
Analgesics	Acetylsalicylic acid	720577	Disprin		Effervescent tablet
Analgesics	Paracetamol	758558	Pyralen	120mg/5mL	Syrup
Analgesics	Paracetamol	704093	Actamol red (un-boxed)	120mg/5mL	Syrup
Analgesics	Paracetamol	707583	Paracetamol elixir SAD (alcohol free)	120mg/5mL	Syrup
Analgesics	Paracetamol	792101	Actamol red (boxed)	120mg/5mL	Syrup
Analgesics	Paracetamol	703820	Feverpain	120mg/5mL	Syrup
Analgesics	Paracetamol	704450	Painogesic	120mg/5mL	Syrup
Analgesics	Paracetamol	863742	Feverpain (boxed)	120mg/5mL	Syrup
Analgesics	Paracetamol	889772	Painblok (plastic bottle)	120mg/5mL	Syrup
Analgesics	Paracetamol	895199	Go-pain p	120mg/5mL	Syrup
Analgesics	Paracetamol	704465	Painogesic	500mg	Tablet
Analgesics	Paracetamol	745723	Adco-napamol	500mg	Tablet
Analgesics	Paracetamol	805467	Antalgic	500mg	Tablet
Analgesics	Paracetamol	757403	Adco-prolief	500mg	Tablet
Analgesics	Codeine and paracetamol	745707	Adco-napacod 500mg/10mg		Tablet
Analgesics	Codeine and paracetamol	707910	Painamol plus		Tablet
Analgesics	Codeine and paracetamol	713688	Varipan co 8mg/500mg		Tablet
Analgesics	Codeine and paracetamol	719662	Cogesic		Tablet
Analgesics	Codeine and paracetamol	787043	Codorol		Tablet
Musculoskeletal	Diclofenac	786012	Mylan diclofenac	25mg	Tablet
Musculoskeletal	Diclofenac	893390	A-lennon diclofenac	25mg	Tablet
Musculoskeletal	Diclofenac	718479	Diclofenac biotech	25mg	Tablet
Musculoskeletal	Diclofenac	893391	A-lennon diclofenac	50mg	Tablet
Musculoskeletal	Diclofenac	786020	Mylan diclofenac	50mg	Tablet
Musculoskeletal	Diclofenac	788597	Adco-diclofenac	50mg	Tablet
Musculoskeletal	Diclofenac	752398	Panamor at	50mg	Tablet
Musculoskeletal	Indometacin	787833	Betacin	25mg	Capsule
Musculoskeletal	Indometacin	868213	Gulf indomethacin	25mg	Capsule
Musculoskeletal	Indometacin	701891	Amdocin	25mg	Capsule
Musculoskeletal	Ibuprofen	700315	Ibucine (was Ibumax)	100mg/5mL	Suspension
Musculoskeletal	Ibuprofen	704781	Ibugesic	100mg/5mL	Suspension
Musculoskeletal	Ibuprofen	721335	Inflamax Paediatric	100mg/5mL	Suspension
Musculoskeletal	Ibuprofen	700316	Ibucine (was Ibumax)	200mg	Tablet
Musculoskeletal	Ibuprofen	787426	Betaprofen	200mg	Tablet
Musculoskeletal	Ibuprofen	708536	Ibusor	200mg	Tablet
Musculoskeletal	Ibuprofen	868221	Ibunate	200mg	Tablet
Musculoskeletal	Ibuprofen	701975	Betaprofen fc	400mg	Tablet
Musculoskeletal	Ibuprofen	708290	Bren	400mg	Tablet
Musculoskeletal	Ibuprofen	700318	Ibucine (was Ibumax)	400mg	Tablet
Musculoskeletal	Ibuprofen	701654	Ranfen	400mg	Tablet
Musculoskeletal	Mefenamic acid	875643	Adco-mefenamic acid	50mg/5mL	Suspension
Musculoskeletal	Mefenamic acid	797014	Fenamin	50mg/5mL	Suspension

BROAD DRUG CATEGORY	ACTIVE INGREDIENT	NAPPI	PRODUCT NAME	STRENGTH	DOSAGE FORM
Musculoskeletal	Mefenamic acid	756156	Ponstan	50mg/5mL	Suspension
Musculoskeletal	Mefenamic acid	793264	Ponac	50mg/5mL	Suspension
Respiratory System	Oxymetazoline	746126	Nazene Z 20ml		Nasal spray
Respiratory System	Oxymetazoline	720641	Zadin 10ml	0,025%	Nose drop
Respiratory System	Pseudoephedrine, combinations	806218	Adco-flupain		Syrup
Respiratory System	Pseudoephedrine, combinations	703853	Acuflu p (alcohol and sugar free)		Syrup
Respiratory System	Theophylline	701750	Alcophyllin	26,67mg/5mL	Syrup
Respiratory System	Combinations of xanthines	770388	Theophen		Syrup
Respiratory System	Theophylline, combinations excluding psycholeptics	701742	Alcophyllex		Syrup
Respiratory System	Theophylline, combinations excluding psycholeptics	700238	Theophen compound elixir		Syrup
Respiratory System	Chlorphenamine, combinations	822744	Sinuend		Tablet
Antimicrobials	Amoxicillin	714182	Amy n s	125mg/5mL	Suspension
Antimicrobials	Amoxicillin	830488	Promoxil s	125mg/5mL	Suspension
Antimicrobials	Amoxicillin	708396	Zalox y	125mg/5mL	Suspension
Antimicrobials	Amoxicillin	714179	Allmox s	125mg/5mL	Suspension
Antimicrobials	Amoxicillin	829358	Betamox s	125mg/5mL	Suspension
Antimicrobials	Amoxicillin	830739	Zoxil s	125mg/5mL	Suspension
Antimicrobials	Amoxicillin	830275	Moxymax s	125mg/5mL	Suspension
Antimicrobials	Amoxicillin	830291	Moxypen s	125mg/5mL	Suspension
Antimicrobials	Amoxicillin	830496	Promoxil sf	250mg/5mL	Suspension
Antimicrobials	Amoxicillin	714183	Amy n sf	250mg/5mL	Suspension
Antimicrobials	Amoxicillin	708395	Zalox y	250mg/5mL	Suspension
Antimicrobials	Amoxicillin	714180	Allmox sf	250mg/5mL	Suspension
Antimicrobials	Amoxicillin	707499	Austell-amoxicillin	250mg	Capsule
Antimicrobials	Amoxicillin	704443	Allmox	250mg	Capsule
Antimicrobials	Amoxicillin	806579	Moxymax	250mg	Capsule
Antimicrobials	Amoxicillin	808741	Promoxil	250mg	Capsule
Antimicrobials	Amoxicillin	704401	Amoxicap	250mg	Capsule
Antimicrobials	Amoxicillin	714184	Amy n	500mg	Capsule
Antimicrobials	Amoxicillin	705637	Austell-amoxicillin	500mg	Capsule
Antimicrobials	Amoxicillin	704444	Allmox	500mg	Capsule
Antimicrobials	Amoxicillin	806587	Moxymax	500mg	Capsule
Antimicrobials	Amoxicillin	808768	Promoxil	500mg	Capsule
Antimicrobials	Amoxicillin and beta-lactamase inhibitor	707186	Amoclan S	156,25mg/5mL	Suspension
Antimicrobials	Amoxicillin and beta-lactamase inhibitor	878774	Sandoz co-amoxycylav s	156,25mg/5mL	Suspension
Antimicrobials	Amoxicillin and beta-lactamase inhibitor	861952	Augmaxcil s	156,25mg/5mL	Suspension
Antimicrobials	Amoxicillin and beta-lactamase inhibitor	894123	Ranclav	156,25mg/5mL	Suspension
Antimicrobials	Amoxicillin and beta-lactamase inhibitor	865540	Bio-amoksiklav s	156,25mg/5mL	Suspension



BROAD DRUG CATEGORY	ACTIVE INGREDIENT	NAPPI	PRODUCT NAME	STRENGTH	DOSAGE FORM
Antimicrobials	Amoxicillin and beta-lactamase inhibitor	842524	Clamentin s	156,25mg/5mL	Suspension
Antimicrobials	Amoxicillin and beta-lactamase inhibitor	713358	Auro-amoxiclav	156,25mg/5mL	Suspension
Antimicrobials	Amoxicillin and beta-lactamase inhibitor	705471	Sandoz co-amoxyclav bd sf	457mg/5mL	Suspension
Antimicrobials	Amoxicillin and beta-lactamase inhibitor	705832	Curam bd	457mg/5mL	Suspension
Antimicrobials	Amoxicillin and beta-lactamase inhibitor	722938	Austell co-amoxiclav bd sf	457mg/5mL	Suspension
Antimicrobials	Amoxicillin and beta-lactamase inhibitor	707407	Austell-co-amoxiclav	375mg	Tablet
Antimicrobials	Amoxicillin and beta-lactamase inhibitor	713381	Auro-amoxiclav	375mg	Tablet
Antimicrobials	Amoxicillin and beta-lactamase inhibitor	707184	Amoclan	375mg	Tablet
Antimicrobials	Amoxicillin and beta-lactamase inhibitor	878766	Sandoz co-amoxyclav	375mg	Tablet
Antimicrobials	Amoxicillin and beta-lactamase inhibitor	707663	Apex-clavutin	375mg	Tablet
Antimicrobials	Amoxicillin and beta-lactamase inhibitor	716124	Bindoclav	375mg	Tablet
Antimicrobials	Amoxicillin and beta-lactamase inhibitor	861936	Augmaxcil	375mg	Tablet
Antimicrobials	Amoxicillin and beta-lactamase inhibitor	865532	Bio-amoksiklav	375mg	Tablet
Antimicrobials	Amoxicillin and beta-lactamase inhibitor	707187	Amoclan SF	312,5mg/5mL	Suspension
Antimicrobials	Amoxicillin and beta-lactamase inhibitor	878782	Sandoz co-amoclav sf	312,5mg/5mL	Suspension
Antimicrobials	Amoxicillin and beta-lactamase inhibitor	861960	Augmaxcil sf	312,5mg/5mL	Suspension
Antimicrobials	Amoxicillin and beta-lactamase inhibitor	894125	Ranclav forte	312,5mg/5mL	Suspension
Antimicrobials	Amoxicillin and beta-lactamase inhibitor	707408	Austell-co-amoxiclav	625mg	Tablet
Antimicrobials	Amoxicillin and beta-lactamase inhibitor	713382	Auro-amoxiclav	625mg	Tablet
Antimicrobials	Amoxicillin and beta-lactamase inhibitor	707665	Apex-clavutin	625mg	Tablet
Antimicrobials	Amoxicillin and beta-lactamase inhibitor	716125	Bindoclav	625mg	Tablet
Antimicrobials	Amoxicillin and beta-lactamase inhibitor	701736	Sandoz co-amoxiclav	625mg	Tablet
Antimicrobials	Amoxicillin and beta-lactamase inhibitor	861944	Augmaxcil	625mg	Tablet
Antimicrobials	Amoxicillin and beta-lactamase inhibitor	865524	Bio-amoksiklav	625mg	Tablet
Antimicrobials	Amoxicillin and beta-lactamase inhibitor	719283	Sandoz co-amoxyclav	625mg	Dispersible
Antimicrobials	Cefalexin	860603	Ranceph	125mg/5mL	Suspension
Antimicrobials	Cefalexin	860611	Ranceph	250mg/5mL	Suspension
Antimicrobials	Cefalexin	830909	Ranceph	250mg	Capsule

BROAD DRUG CATEGORY	ACTIVE INGREDIENT	NAPPI	PRODUCT NAME	STRENGTH	DOSAGE FORM
Antimicrobials	Cefalexin	837253	Ranceph	500mg	Capsule
Antimicrobials	Cloxacillin	809632	Cloxin	250mg	Capsule
Antimicrobials	Cloxacillin	809640	Cloxin	500mg	Capsule
Antimicrobials	Combinations of penicillins	830208	Macropen s	250mg/5mL	Suspension
Antimicrobials	Combinations of penicillins	797561	Macropen	500mg	Capsule
Antimicrobials	Combinations of penicillins	829250	Apen s	250mg	Suspension
Antimicrobials	Combinations of penicillins	797553	Apen	500mg	Capsule
Antimicrobials	Erythromycin	787108	Erymycin p	125mg/5mL	Suspension
Antimicrobials	Erythromycin	758396	Purmycin	125mg/5mL	Suspension
Antimicrobials	Erythromycin	787086	Erymycin pf	250mg/5mL	Suspension
Antimicrobials	Erythromycin	758418	Purmycin	250mg/5mL	Suspension
Antimicrobials	Erythromycin	824682	Xeramel	250mg	Capsule
Antimicrobials	Erythromycin	780561	Adco-erythromycin	250mg	Capsule
Antimicrobials	Erythromycin	758388	Purmycin	250mg	Capsule
Antimicrobials	Erythromycin	710310	Eryko	250mg	Tablet
Antimicrobials	Clarithromycin	716627	Claren granules	125mg/5mL	Suspension
Antimicrobials	Clarithromycin	716628	Claren granules	250mg/5mL	Suspension
Antimicrobials	Clarithromycin	716675	Klaryvid	250mg	Tablet
Antimicrobials	Clarithromycin	720976	Klaribin	250mg	Tablet
Antimicrobials	Clarithromycin	720977	Klaribin	500mg	Tablet
Antimicrobials	Clarithromycin	704464	Klarithran	500mg	Tablet
Antimicrobials	Clarithromycin	719921	Klaryvid	500mg	Tablet
Antimicrobials	Ciprofloxacin	713792	Biotech ciprofloxacin	250mg	Tablet
Antimicrobials	Ciprofloxacin	700284	Cpl alliance ciprofloxacin	250mg	Tablet
Antimicrobials	Ciprofloxacin	704353	Austell ciprofloxacin	250mg	Tablet
Antimicrobials	Ciprofloxacin	704777	Ciprol	250mg	Tablet
Antimicrobials	Ciprofloxacin	703043	Ciprogen	250mg	Tablet
Antimicrobials	Ciprofloxacin	892147	Cifran 500	500mg	Tablet
Antimicrobials	Ciprofloxacin	700287	Cpl alliance ciprofloxacin	500mg	Tablet
Antimicrobials	Ciprofloxacin	713793	Biotech ciprofloxacin	500mg	Tablet
Antimicrobials	Ciprofloxacin	704775	Ciprol	500mg	Tablet
Antimicrobials	Ciprofloxacin	703045	Ciprogen	500mg	Tablet
Antimicrobials	Ciprofloxacin	713362	Loxip	500mg	Tablet
Antimicrobials	Ciprofloxacin	704351	Austell ciprofloxacin	500mg	Tablet
Antimicrobials	Ciprofloxacin	701210	Orpic	500mg	Tablet
Antimicrobials	Ciprofloxacin	720331	Flopro	500mg	Tablet
Antimicrobials	Sulfamethoxazole and trimethoprim	894842	Doctrim		Suspension
Antimicrobials	Sulfamethoxazole and trimethoprim	705259	Ilvitrim		Suspension
Antimicrobials	Sulfamethoxazole and trimethoprim	758221	Purbac		Suspension
Antimicrobials	Sulfamethoxazole and trimethoprim	704095	Ilvitrim		Tablet
Antimicrobials	Sulfamethoxazole and trimethoprim	867977	Nucotrim		Tablet

BROAD DRUG CATEGORY	ACTIVE INGREDIENT	NAPPI	PRODUCT NAME	STRENGTH	DOSAGE FORM
Antimicrobials	Sulfamethoxazole and trimethoprim	716731	Cozole		Tablet
Antimicrobials	Sulfamethoxazole and trimethoprim	715609	Trixazole	480mg	Tablet
Antimicrobials	Sulfamethoxazole and trimethoprim	735698	Lagatrim	480mg	Tablet
Antimicrobials	Doxycycline	714192	Doxytet	100mg	Capsule
Antimicrobials	Doxycycline	716944	Cyclidox	100mg	Capsule
Antimicrobials	Doxycycline	893402	A-lennon doxycycline hcl	100mg	Capsule
Antimicrobials	Doxycycline	809667	Doxycyl	100mg	Capsule
Antimicrobials	Oxytetracycline	884167	Nucotet	250mg	Capsule
Antimicrobials	Oxytetracycline	703224	Pharmatet (yellow/orange)	250mg	Capsule

\* NSAIDs = non-steroidal anti-inflammatories

## Contact us

Tel (members): 0860 99 88 77, Tel (health partners): 0860 44 55 66

Go to [www.discovery.co.za](http://www.discovery.co.za) to Get Help or ask a question on WhatsApp. Save this number 0860 756 756 on your phone and say "Hi" to start chatting with us 24/7.

PO Box 784262, Sandton, 2146. 1 Discovery Place, Sandton, 2196.

## Complaints process

Discovery Health Medical Scheme is committed to providing you with the highest standard of service and your feedback is important to us. The following channels are available for your complaints and we encourage you to follow the process:

### 1 | STEP 1 – TO TAKE YOUR QUERY FURTHER:

If you have already contacted the Discovery Health Medical Scheme and feel that your query has still not been resolved, please complete our online complaints form on [www.discovery.co.za](http://www.discovery.co.za). We would also love to hear from you if we have exceeded your expectations.

### 2 | STEP 2 – TO CONTACT THE PRINCIPAL OFFICER:

If you are still not satisfied with the resolution of your complaint after following the process in Step 1 you are able to escalate your complaint to the Principal Officer of the Discovery Health Medical Scheme. You may lodge a query or complaint with Discovery Health Medical Scheme by completing the online form on [www.discovery.co.za](http://www.discovery.co.za) or by emailing [principalofficer@discovery.co.za](mailto:principalofficer@discovery.co.za).

### 3 | STEP 3 – TO LODGE A DISPUTE:

If you have received a final decision from Discovery Health Medical Scheme and want to challenge it, you may lodge a formal dispute. You can find more information of the Scheme's dispute process on the website.

### 4 | STEP 4 – TO CONTACT THE COUNCIL FOR MEDICAL SCHEMES:

Discovery Health Medical Scheme is regulated by the Council for Medical Schemes. You may contact the Council at any stage of the complaints process, but we encourage you to first follow the steps above to resolve your complaint before contacting the Council. Contact details for the Council for Medical Schemes: Council for Medical Schemes Complaints Unit, Block A, Eco Glades 2 Office Park, 420 Witch-Hazel Avenue, Eco Park, Centurion 0157 | [complaints@medicalschemes.co.za](mailto:complaints@medicalschemes.co.za) 0861 123 267 | [www.medicalschemes.co.za](http://www.medicalschemes.co.za)